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## Titre : Elderly patient's satisfaction toward communication with nurses in surgical departments

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### Introduction:

the risk of postoperative complications among the aged patient's increases if they are not well educated; thus, nurses as well as doctors are expected to provide effective patient health education

### Objective:

To identify the level of satisfaction of elderly patients concerning the nurse's communication in a surgical department.

### Methods:

It was a cross sectional study conducted from March to April carried out using a self-administrated questionnaire among patients older than 60 years just after they have been discharged from a surgical department of CHU Farhat Hachad and Sahloul.

### Results:

A total of 50 patients have participated. Their age range was between 60 and 64 years with sex ratio (F/M) =1,3. (Figure1).

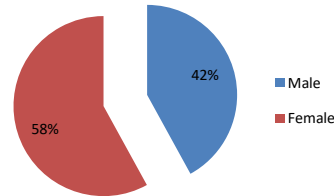


Figure1: Distribution of patients according to sex

The participants were hospitalized respectively in :

- The departments of general surgery (38%)
- The department of ophthalmology (26%)
- The department of orthopedics (22%)
- The department of urology(14%)

The majority (88%) of the respondents were satisfied about communication with nurses during their hospitalization while 12% were not. (Figure2)

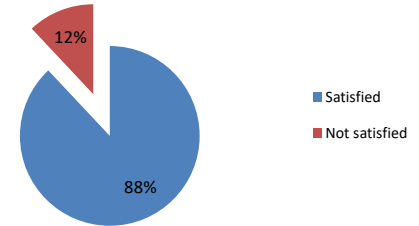


Figure2: Distribution of patients according to their satisfaction about communication with nurses during their hospitalization

The majority (68%) indicated that information provided by nurses wasn't always clear.

Almost 64% said that they had received an explanation of the medical prescription while the discharge; among them 53.2% could not understand it.

Almost half of the patients were not well informed about medication to take as well as the suture care.

Almost 34% of participants were not satisfied with the discharge communication provided by nurses.

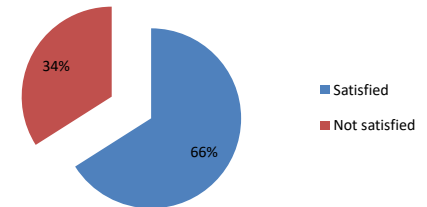


Figure3: Distribution of patients according to their satisfaction about the discharge communication provided by nurses

### Conclusion:

A training program for nurses about communication with aged patients during hospitalization and upon discharge seems to be necessary.